

If you're having issues with the website try resetting your cache.

We apologise for any inconvenience that has been caused by the new website, we are working on fixing these issues with our development team. In the meantime however, we have found a fix for some of the issue, which is resetting your cache on the browser.

Below are some quick guides on how to delete the cache data.

Chrome Cache Reset

Desktop

If you are using windows you can copy this URL, which will take you straight to step 6

`chrome://settings/content/all?searchSubpage=poolandspacentre.co.uk`

1. At the top right of the screen there are 3 dots click them.
2. Then click "Delete Browsing Data..."
3. Click "Cancel"
- a. If you don't cancel, all site data will be lost
4. Click "Site Settings"
5. Click "View Permissions and Data Stored Across Sites"
6. In the top right of this screen there is a search bar type in "poolandspacentre.co.uk"
7. Click the Bin icon
8. Click "Delete"
9. Then you can close the settings tab and reopen the Pool and Spa Centre website and this should fix your issue.

Android Phone

1. At the top right of the screen there are 3 dots click them.
2. Then click "Settings"
3. Click "Site Settings"
4. Click "All Sites"
5. In the top of this screen there is a search bar type in "poolandspacentre.co.uk"
6. Click the Bin icon
7. Click "Delete & Reset"
8. Then you can close the settings tab and reopen the Pool and Spa Centre website and this should fix your issue.

IPhone / Ipad

1. At the top right of the screen there are 3 dots click them.
2. Then click "Delete Browsing Data"
3. Make sure only " Cookies, Site Data" and "Cached images and Files" are selected
 - a. Nothing else, just the two
4. Click "Delete Browsing Data"
5. Then you can close the settings tab and reopen the Pool and Spa Centre website and this should fix your issue.

Edge Cache Reset

If you wish you can copy this URL, which will take you straight to step 6

<edge://settings/content/cookies/siteData?searchSubpage=poolandspacentre.co.uk>

1. At the top right of the screen there are 3 dots click them.
2. Then click "Settings"
3. Click "Cookies and Site Permissions"
4. Click "Manage and Delete Cookies and Site Data"
5. Click "See All Cookies and site Data"
6. In the top of this screen there is a search bar type in "poolandspacentre.co.uk"
7. Click the Bin icons next to all the shown sites or click "Remove all Shown"
8. Click "Clear"
9. Then you can close the settings tab and reopen the Pool and Spa Centre website and this should fix your issue.

Firefox Cache Reset

Desktop

1. At the top right of the screen there are 3 lines click them.
2. Then click "Settings"
3. Click "Privacy and Security"
4. Under Cookies and Site Data Click "Manage Data"
5. In the top of this screen there is a search bar type in "poolandspacentre.co.uk"
6. Click "Poolandspacentre.co.uk"
7. Click "Remove Selected"
8. Click "Save Changes"
9. Then you can close the settings tab and reopen the Pool and Spa Centre website and this should fix your issue.

Android Phone

1. At the top right of the screen there are 3 dots click them.
2. Then click "Settings"
3. Click "Delete Browsing Data"
4. Untick everything other than "Cookies and site data" and "Cached images and Files"
5. Click "Delete browsing data"
6. Click "Delete"
7. Then you can close the settings tab and reopen the Pool and Spa Centre website and this should fix your issue.

Iphone / Ipad

1. At the top right of the screen there are 3 lines click them.
2. Then click "Settings"
3. Click "Data Management"
4. Click "Web Site Data"
5. In the top of this screen there is a search bar type in "poolandspacentre.co.uk"
6. Click "Poolandspacentre.co.uk"
7. Click "Clear Items: 1"
8. Click "ok"
9. Then you can close the settings tab and reopen the Pool and Spa Centre website and this should fix your issue.

Safari Cache reset

Mac

1. Open Safari
2. At the top of the screen click the word "Safari"
3. Click "Preferences"
4. Click "Privacy"
5. Click "Manage Website Data"
6. In the Search bar type in "Poolandspacentre.co.uk"
7. Click "poolandspacentre.co.uk"
8. Click "Remove"
9. Click "Remove Now"
10. Click "Done"
11. Then you can close the settings tab and reopen the Pool and Spa Centre website and this should fix your issue.

iPhone / Ipad

1. Click on the device "Settings"
2. Click "Safari"
3. Click "Advance"
4. Click "Website Data"
5. In the top right of this screen there is a search bar type in "poolandspacentre.co.uk"
6. Click "Edit"
7. Click the red "-" next to Poolandspacentre.co.uk
8. Click "Delete"
9. Then you can close the settings tab and reopen the Pool and Spa Centre website and this should fix your issue.