

**Safety data sheet**  
according to 1907/2006/EC, Article 31 as amended

Printing date 02.11.2023

Version number 3

Revision: 02.11.2023

**SECTION 1: Identification of the substance/mixture and of the company/undertaking**

- **1.1 Product identifier**
  - **Trade name:** Scale Away
  - **Registration number** Mixture
- **1.2 Relevant identified uses of the substance or mixture and uses advised against**
  - **Product category** PC37 Water treatment chemicals
  - **Application of the substance / the mixture** Antiscalant
  - **Uses advised against** Processes involving extreme heat use advised against.
- **1.3 Details of the supplier of the safety data sheet**
  - **Manufacturer/Supplier:**  
Complete Pool Controls Ltd  
Unit 2, The Park  
Stoke Orchard  
Bishops Cleeve  
Gloucestershire  
GL52 7RS  
UK  
  
Tel: +44 (0)1242 662700 (office hours)  
email: sales@cpc-chemicals.co.uk
- **Further information obtainable from:** Product safety department.
- **1.4 Emergency telephone number:**  
Members of the public seeking specific information on poisons should contact:  
In England and Wales: NHS 111 - dial 111  
In Scotland: NHS 24 - dial 111

**SECTION 2: Hazards identification**

- **2.1 Classification of the substance or mixture**
  - **Classification according to Regulation (EC) No 1272/2008**



corrosion

Eye Dam. 1 H318 Causes serious eye damage.

- **2.2 Label elements**
  - **Labelling according to Regulation (EC) No 1272/2008**  
The product is classified and labelled according to the GB CLP regulation.
  - **Hazard pictograms** GHS05
  - **Signal word** Danger
  - **Hazard-determining components of labelling:**  
Etidronic acid
  - **Hazard statements**  
H318 Causes serious eye damage.
  - **Precautionary statements**  
P280 Wear eye protection / face protection.  
P305+P351+P338 IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing.

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P310 Immediately call a POISON CENTER/doctor.

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- **2.3 Other hazards**
- **Results of PBT and vPvB assessment**
- **PBT:** Not applicable.
- **vPvB:** Not applicable.

### SECTION 3: Composition/information on ingredients

- **3.2 Chemical characterisation: Mixtures**
- **Description:** Mixture of substances listed below with non-hazardous multifunctional additives.

· **Dangerous components:**

CAS: 2809-21-4	Etidronic acid	10 – 25%
EINECS: 220-552-8	Met. Corr.1, H290; Eye Dam. 1, H318; Acute Tox. 4,	
Reg.nr.: 01-2119519391-53-XXXX	H302	

- **Additional information:** For the wording of the listed hazard phrases refer to section 16.

### SECTION 4: First aid measures

- **4.1 Description of first aid measures**
- **General information:** Immediately remove any clothing soiled by the product.
- **After inhalation:** Supply fresh air; consult doctor in case of complaints.
- **After skin contact:**  
Immediately wash with water and soap and rinse thoroughly.  
If skin irritation continues, consult a doctor.
- **After eye contact:**  
Check for and remove any contact lenses.  
Rinse opened eye for several minutes under running water. Then consult a doctor.
- **After swallowing:**  
Rinse out mouth and then drink plenty of water.  
Do not induce vomiting; call for medical help immediately.  
If vomiting occurs spontaneously, keep head below hips to prevent aspiration.
- **Information for doctor:** Treat symptomatically and supportively.
- **4.2 Most important symptoms and effects, both acute and delayed**  
No further relevant information available.
- **4.3 Indication of any immediate medical attention and special treatment needed**  
No further relevant information available.

### SECTION 5: Firefighting measures

- **5.1 Extinguishing media**
- **Suitable extinguishing agents:**  
CO<sub>2</sub>, powder or water spray. Fight larger fires with water spray.  
Use fire extinguishing methods suitable to surrounding conditions.
- **For safety reasons unsuitable extinguishing agents:** Water with full jet

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· **5.2 Special hazards arising from the substance or mixture**

In case of fire, the following can be released:

Carbon monoxide (CO)

Phosphorous oxides

· **5.3 Advice for firefighters**

· **Protective equipment:**

Wear self-contained respiratory protective device.

Do not inhale explosion gases or combustion gases.

Wear fully protective suit.

· **Additional information** Cool endangered receptacles with water spray.

### SECTION 6: Accidental release measures

· **6.1 Personal precautions, protective equipment and emergency procedures**

Ensure adequate ventilation

Wear protective equipment. Keep unprotected persons away.

· **6.2 Environmental precautions:**

Do not allow to penetrate the ground/soil.

Do not allow product to reach sewage system or any water course in the undiluted form.

Dilute with plenty of water.

· **6.3 Methods and material for containment and cleaning up:**

Contain and collect spillage with non-combustible, absorbent material e.g. sand, earth, vermiculite or diatomaceous earth and place in container for disposal according to local regulations.

· **6.4 Reference to other sections**

See Section 7 for information on safe handling.

See Section 8 for information on personal protection equipment.

See Section 13 for disposal information.

### SECTION 7: Handling and storage

· **7.1 Precautions for safe handling**

Avoid direct contact (skin/eye contact, ingestion and/or inhalation of fume/mist/dust) with the product in the undiluted form.

Safety showers and eye wash facilities should be available at the work area.

Ensure good ventilation/exhaustion at the workplace.

Prevent formation of aerosols.

· **Information about fire - and explosion protection:** No special measures required.

· **7.2 Conditions for safe storage, including any incompatibilities**

· **Storage:**

· **Requirements to be met by storerooms and receptacles:**

Prevent any seepage into the ground.

Do not store in aluminium or galvanised containers.

· **Information about storage in one common storage facility:**

Store away from oxidising agents.

Store away from metals.

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- **Further information about storage conditions:**  
Protect from frost.  
Store in cool, dry conditions in well sealed receptacles.
- **Storage class:** 12
- **7.3 Specific end use(s)** No further relevant information available.

### SECTION 8: Exposure controls/personal protection

- **8.1 Control parameters**
- **Additional information about design of technical facilities:** No further data; see section 7.
- **Ingredients with limit values that require monitoring at the workplace:**  
The product does not contain any relevant quantities of materials with critical values that have to be monitored at the workplace.

#### · DNELs

##### 2809-21-4 Etidronic acid

Oral	DNEL Long-term systemic effects	1.7 mg/kg bw/day (general population)
	DNEL Short-term systemic effects	1.7 mg/kg bw/day (general population)
Dermal	DNEL Long-term systemic effects	17 mg/kg bw/day (general population)
		34 mg/kg bw/day (worker)
Inhalative	DNEL Long-term systemic effects	2.95 mg/m <sup>3</sup> (general population)
		12 mg/m <sup>3</sup> (worker)

#### · PNECs

##### 2809-21-4 Etidronic acid

PNEC Freshwater	68 µg/L
PNEC Marine water	6.8 µg/L
PNEC Sewage Treatment Plant	40 mg/L
PNEC Sediment (freshwater)	136 mg/kg
PNEC Sediment (marine water)	13.6 mg/kg
PNEC Soil	10 mg/kg
PNEC Secondary poisoning	3.7 mg/kg food

- **Additional information:** The lists valid during the making were used as basis.

#### · 8.2 Exposure controls

##### · Personal protective equipment:

##### · General protective and hygienic measures:

The usual precautionary measures are to be adhered to when handling chemicals.

Do not eat, drink, smoke or sniff while working.

Keep away from foodstuffs, beverages and feed.

Immediately remove all soiled and contaminated clothing

Wash hands before breaks and at the end of work.

Avoid contact with the eyes and skin.

Ensure that eyewash stations and safety showers are close to the workstation location.

- **Respiratory protection:** Use suitable respiratory protective device in case of insufficient ventilation.

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· **Protection of hands:**



Protective gloves.

Use gloves tested and approved under appropriate government standards such as NIOSH (US) or EN374 (EU).

The glove material has to be impermeable and resistant to the product/ the substance/ the preparation.  
Selection of the glove material on consideration of the penetration times, rates of diffusion and the degradation

· **Material of gloves**

The selection of the suitable gloves does not only depend on the material, but also on further marks of quality and varies from manufacturer to manufacturer. As the product is a preparation of several substances, the resistance of the glove material can not be calculated in advance and has therefore to be checked prior to the application.

· **Penetration time of glove material**

The exact break through time has to be found out by the manufacturer of the protective gloves and has to be observed.

· **Eye protection:**



Tightly sealed goggles conforming to EN166.

· **Body protection:**



Impervious protective clothing

Body protection must be chosen depending on product properties, activity and possible exposure.

### SECTION 9: Physical and chemical properties

· **9.1 Information on basic physical and chemical properties**

· **General Information**

· **Appearance:**

**Form:** Fluid  
**Colour:** Colourless

· **Odour:** Mild

· **Odour threshold:** Not determined.

· **pH-value at 20 °C:** 2.5

· **Change in condition**

**Melting point/freezing point:** Undetermined.

**Initial boiling point and boiling range:** 100 °C

· **Flash point:** Not applicable.

· **Flammability (solid, gas):** Not applicable.

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· <b>Decomposition temperature:</b>	Not determined.
· <b>Ignition temperature:</b>	Product is not self-igniting.
· <b>Explosive properties:</b>	Product does not present an explosion hazard.
· <b>Explosion limits:</b>	
<b>Lower:</b>	Not determined.
<b>Upper:</b>	Not determined.
· <b>Vapour pressure at 20 °C:</b>	23 hPa
· <b>Density at 20 °C:</b>	1.07 g/cm <sup>3</sup>
· <b>Relative density</b>	Not determined.
· <b>Vapour density</b>	Not determined.
· <b>Evaporation rate</b>	Not determined.
· <b>Solubility in / Miscibility with water:</b>	Fully miscible.
· <b>Partition coefficient: n-octanol/water:</b>	Not determined.
· <b>Viscosity:</b>	
<b>Dynamic:</b>	Not determined.
<b>Kinematic:</b>	Not determined.
· <b>Solvent content:</b>	
<b>VOC (EC)</b>	0.00 %
· <b>9.2 Other information</b>	NOTE: The physical data presented above are typical values and should not be construed as a specification.

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### SECTION 10: Stability and reactivity

- **10.1 Reactivity** No further relevant information available.
- **10.2 Chemical stability**
- **Thermal decomposition / conditions to be avoided:**  
No decomposition if used and stored according to specifications.
- **10.3 Possibility of hazardous reactions** No dangerous reactions known.
- **10.4 Conditions to avoid** No further relevant information available.
- **10.5 Incompatible materials:**  
Strong bases.  
Finely powdered metals.  
Strong acids and oxidising agents
- **10.6 Hazardous decomposition products:**  
Phosphorus compounds  
Carbon monoxide and carbon dioxide  
Phosphine

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### SECTION 11: Toxicological information

- **11.1 Information on toxicological effects**
- **Acute toxicity** Based on available data, the classification criteria are not met.

#### · **LD/LC50 values relevant for classification:**

##### ATE (Acute Toxicity Estimates)

Oral	LD50	18,521 mg/kg (rat)
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##### 2809-21-4 Etidronic acid

Oral	LD50	1,878 mg/kg (rat)
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Dermal	LD50	> 5,000 mg/kg (rabbit)
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- **Primary irritant effect:**
- **Skin corrosion/irritation** Based on available data, the classification criteria are not met.
- **Serious eye damage/irritation**  
Causes serious eye damage.
- **Respiratory or skin sensitisation** Based on available data, the classification criteria are not met.
- **Additional toxicological information:**
- **CMR effects (carcinogenicity, mutagenicity and toxicity for reproduction)**
- **Germ cell mutagenicity** Based on available data, the classification criteria are not met.
- **Carcinogenicity** Based on available data, the classification criteria are not met.
- **Reproductive toxicity** Based on available data, the classification criteria are not met.
- **STOT-single exposure** Based on available data, the classification criteria are not met.
- **STOT-repeated exposure** Based on available data, the classification criteria are not met.
- **Aspiration hazard** Based on available data, the classification criteria are not met.

### SECTION 12: Ecological information

#### · **12.1 Toxicity**

##### · **Aquatic toxicity:**

##### 2809-21-4 Etidronic acid

EC50 (96 h)	527 mg/l (Bacteria)
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- **12.2 Persistence and degradability** The organic portion of the product is biodegradable.
- **12.3 Bioaccumulative potential** Product is not expected to bioaccumulate.
- **12.4 Mobility in soil** No further relevant information available.
- **Additional ecological information:**
- **General notes:**  
Water hazard class 1 (German Regulation) (Self-assessment): slightly hazardous for water  
Do not allow undiluted product or large quantities of it to reach ground water, water course or sewage system.  
Must not reach sewage water or drainage ditch undiluted or unneutralised.
- **12.5 Results of PBT and vPvB assessment**
- **PBT:** Not applicable.
- **vPvB:** Not applicable.
- **12.6 Other adverse effects** No further relevant information available.

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### SECTION 13: Disposal considerations

· **13.1 Waste treatment methods**

· **Recommendation**

Recommended Hierarchy of Controls:

- Minimise waste;
- Reuse if not contaminated;
- Recycle, if possible; or
- Safe disposal (if all else fails).

Must not be disposed together with household garbage. Do not allow product to reach sewage system.

Contact waste processors for recycling information.

Used, degraded or contaminated product may be classified as hazardous waste. Anyone classifying hazardous waste and determining its fate must be qualified in accordance with state and international legislation.

· **Uncleaned packaging:**

· **Recommendation:**

Disposal must be made according to official regulations.

Containers, even those that are "empty," may contain residues that can develop flammable and/or hazardous vapours upon heating. Do not cut, drill, grind, weld, or perform similar operations on or near empty containers.

· **Recommended cleansing agents:** Water, if necessary together with cleansing agents.

### SECTION 14: Transport information

· **14.1 UN-Number**

· ADR/RID/ADN, ADN, IMDG, IATA                      Void

· **14.2 UN proper shipping name**

· ADR/RID/ADN, ADN, IMDG, IATA                      Void

· **14.3 Transport hazard class(es)**

· ADR/RID/ADN, ADN, IMDG, IATA  
· Class    Void

· **14.4 Packing group**

· ADR/RID/ADN, IMDG, IATA                              Void

· **14.5 Environmental hazards:**

· Marine pollutant:    No

· **14.6 Special precautions for user**

Not applicable.

· **14.7 Transport in bulk according to Annex II of Marpol and the IBC Code**

Not applicable.

· **Transport/Additional information:**

Not dangerous according to the above specifications.

· **UN "Model Regulation":**

Void

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## SECTION 15: Regulatory information

- **15.1 Safety, health and environmental regulations/legislation specific for the substance or mixture**
- **Directive 2012/18/EU**
- **Named dangerous substances - ANNEX I** None of the ingredients is listed.
- **15.2 Chemical safety assessment:** A Chemical Safety Assessment has not been carried out.

## SECTION 16: Other information

This information is based on our present knowledge. However, this shall not constitute a guarantee for any specific product features and shall not establish a legally valid contractual relationship.

- **Training hints**

This product should only be handled by workers who have received sufficient training in the safe handling and use of chemical products.

- **Department issuing SDS:** Product safety department.

- **Abbreviations and acronyms:**

ADR: Accord relatif au transport international des marchandises dangereuses par route (European Agreement Concerning the International Carriage of Dangerous Goods by Road)

IMDG: International Maritime Code for Dangerous Goods

IATA: International Air Transport Association

GHS: Globally Harmonised System of Classification and Labelling of Chemicals

EINECS: European Inventory of Existing Commercial Chemical Substances

ELINCS: European List of Notified Chemical Substances

CAS: Chemical Abstracts Service (division of the American Chemical Society)

VOC: Volatile Organic Compounds (USA, EU)

DNEL: Derived No-Effect Level (UK REACH)

PNEC: Predicted No-Effect Concentration (UK REACH)

LC50: Lethal concentration, 50 percent

LD50: Lethal dose, 50 percent

PBT: Persistent, Bioaccumulative and Toxic

vPvB: very Persistent and very Bioaccumulative

Met. Corr. 1: Corrosive to metals – Category 1

Acute Tox. 4: Acute toxicity – Category 4

Eye Dam. 1: Serious eye damage/eye irritation – Category 1

- **\* Data compared to the previous version altered.**