



Gecko Alliance
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Quebec City, March 5th, 2025

Dear Valued Customer,

This letter provides notification that Gecko Alliance has begun *(or is pursuing)* the **End-of-Life (EOL)** process for the products mentioned below.

These products are entering the EOL process due to evolving market demands, advancements in technology, component obsolescence, and a shift in focus and investment priorities. The in.touch 2, introduced in 2015, was built with state-of-the-art components for its time. However, nine years later, it is necessary to update the technology to align with new industry standards, ensuring more seamless and reliable connectivity throughout the ecosystem. This transition will also result in a change of the in.touch 2 & in.touch IC applications.

Current Product

ID	Customer P/N	Gecko P/N	Description	MOQ	Mult.	Box Qty.	Skid Qty.	Mfg. Lead Time	Replace by ID
A		0608-521037	IN.TOUCH 2-KIT-UK-GD	24	24	24	720	21 days	1
B		0608-521020	IN.TOUCH 2 KIT-GD	24	24	24	720	21 days	2
C		0608-521031	IN.TOUCH 2-KIT-AUST	24	24	24	720	21 days	3
D			IN.TOUCH 2 App.						4
E			IN.TOUCH IC App.						None

Replacement Product

ID	Customer P/N	Gecko P/N	Description (in.touch 3)	MOQ	Mult.	Box Qty.	Skid Qty.	Mfg. Lead Time	Replacing ID
1	TBD	0608-521048	IN.TOUCH 2 KIT-CE/UK-GD-V2	24	24	24	720	21 days	A
2	TBD	0608-521047	IN.TOUCH 2-KIT-GD-V2	24	24	24	720	21 days	B
3	TBD	0608-521051	IN.TOUCH 2-KIT-AUST-GD-V2	24	24	24	720	21 days	C
4			Gecko Application						D

The plan is to build and ship in.touch 2 units until the end of March 2025. At that moment, the Gecko application is expected to be released in application stores with relatively the same features as the ones in the in.touch 2 application (see PCN for technical details). Therefore, orders placed for shipment starting in April must be of in.touch 3 units and not in.touch 2.

Except for the packaging and labels, the units are identical, so we recommend assigning them different part numbers. This will make it easier to manage your inventory using FIFO (First-In, First-Out) and assist your support team in determining whether customers need to download the in.touch 2 application or the Gecko application. See PCN for more technical details.



Products Going into the Service Stage

The in.touch 2 and in.touch IC applications are moving into the service stage of their lifecycle. At this stage, Gecko may no longer provide updates or enhancements for the applications. To ensure continuity, customers should transition to the replacement application as soon as possible. Once a sufficient number of users have migrated, the declining applications will be decommissioned.

Customer P/N	Gecko P/N	Description	Will be a Service item on	Estimated Phase out Start Date	Estimated Obsolete date
N/A	N/A	IN.TOUCH 2 App.	03/31/2025	1/1/2027	12/31/2027
N/A	N/A	IN.TOUCH IC App.	12/13/2024	1/1/2025	03/31/2025

Products Going into a Phase-Out Stage

The product is at the end of its life. We will build current units until the replacement is ready. After the phase-out stage, the product will become obsolete, and Gecko will discontinue production of these items.

Customer P/N	Gecko P/N	Description	Became a Service item on	Phasing out Start Date	Estimated Obsolete date
	0608-521037	IN.TOUCH 2-KIT-UK-GD	-	12/13/2024	03/31/2025
	0608-521020	IN.TOUCH 2 KIT-GD	-	12/13/2024	03/31/2025
	0608-521031	IN.TOUCH 2-KIT-AUST		12/13/2024	03/31/2025

If you should have any questions about this notice, need assistance in the product transition, or wish to discuss Gecko Alliance's new product offerings, please contact your sales account manager.

Sincerely,

Dominic Gosselin
Director of Marketing & Product Management